

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

Code Enforcement

1500 Block of Adams: Observed out of state vehicle parked with door open and bicycle on the ground in front of the vehicle. Multiple people inside vehicle and female occupant came out to tell us the battery was dead. Female stated she was homeless and staying in the vehicle. **Spoke to nearby business employee who observed the female and male at the location before businesses opened and felt they were acting suspicious. Feeling something was wrong we came back a few minutes later and observed more bikes and occupants in and out of the vehicle. One occupant was recognized as a known drug user/transient. PD was called and responded. Group are all known drug users but not observed with any evidence to arrest. All told to vacate location and not return.**

600 Block of Baker: Received report of new encampment along the flood control channel. **Visited location and observed one small tent type structure but did not observe any persons. Will monitor and report to OC Public Works if needed.**

405/Fairview Area: Report and observation of encampment along the Flood Channel. **Visited location and observed items scattered in and along the flood channel. Personal items were also observed. Will monitor and contact OC Public Works.**

1600 Block of Newport Blvd: Transient couple camping on private property. **PD arrested the male for outstanding warrant.**

2900 Block of Bristol: New encampment in flood channel area. Area was previously cleared by OC Public Works but is now occupied by new campers. **Occupants said they would leave today. PD alerted and will contact OC Public Works if needed.**

3000 Block of Samoa: Reports of person(s) defecating on public sidewalk, walls and fences. **Observed evidence of report. PD made aware and we will monitor.**

Outreach

CONTACT: Client had PERT evaluation from the hospital social worker to determine if he's eligible to return to College Hospital or not. The case manager said he does not qualify to go into skilled nursing facility. Staff called Senior Placement Hotline, Flagship, Pacific Haven and OASIS to determine eligibility.

CONTACT: Client referred to WISE place in Santa Ana, a transitional shelter for chronically homeless women. She spoke with intake coordinator to schedule appointment. She has to prove

she's been sober for 90 days, employable, looking for work. Housing would be \$75/week, 90-day program.

CONTACT: Client went to Dayle McIntosh. He is going to attend a "mixer" for roommates/rentals at their location this week. He will go and make an appointment for people with disabilities looking for a roommate.

CONTACT: Homeless San Diego resident came by Neighborhood Community Center. He was looking for housing. He was informed there were no services for him here unless he was a Costa Mesa resident. He said he could not go back to San Diego, but that he could go stay with a cousin in Santa Ana so we arranged transportation there.

CONTACT: Longtime client, who at times was very service resistant called to say she was in a nursing home. She thinks she will be there for another two to three weeks and then does not want to be on the streets. We have put a call into her social worker through the nursing home and will try and work with her to find a place before the client is released.

LINKAGE MENTAL HEALTH: This week outreach had the opportunity to collaborate with the County of Orange - Outreach and Engagement team to help link two chronically homeless clients to mental health services. Through this collaboration, we have successfully gotten this client linked with mental health services as they have completed their intake appointment in Santa Ana.

LINKAGE MENTAL HEALTH: Long term mentally ill client who was recently released from jail, has finally linked up to the Mental Health Association. He called to let us know he had gone and has two more appointments coming up. Outreach will monitor progress.

LINKAGE MENTAL HEALTH: Client who had just done a VISPADT assessment and was staying at a rehabilitation center came by the office today to meet with OC Mental Health. He was kicked out of program because he left in the evening and did not return until morning. Client has now been arrested for outstanding warrants. Should he wish to receive help in the future, OC Mental Health will attempt to link him to services.

LINKAGE MENTAL HEALTH: While with OC Mental Health, Outreach Worker observed a client who had been released from Hoag Hospital with cellulites and sepsis. He was given incomplete prescription forms. OC Mental Health called Hoag and the pharmacy said he had to go back to Hoag to get the prescriptions filled out correctly. He was also given a bus pass from to go to Social Services because he needed food stamps and general relief. Outreach suggested a reconnection to Northern California where his family is and the cost of living is cheaper. He wanted to talk it over with his girlfriend and get his medication and then come back next week and see if he would like to do a reconnection.

LINKAGES SOCIAL SERVICES/ VETERANS: Outreach has been successful in linking a veteran to the Santa Ana Resource Center. Through our efforts and collaboration, this client is in process of

getting his voucher, and linked to a few other services with the VA. Additionally, he has been linked to receive deposit assistance once housing is found. We have also been notified that another homeless veteran was approved for housing and will be moving in to his new place in September, 2016.

LINKAGE MEDICAL: Met client at his doctor's appointment after Hoag Hospital release. We got his disabling verification form signed for his VISPADT assessment and his doctor informed me that Memorial Care has three social workers on staff that have tried working with my client, but that he didn't like any of them. The doctor was happy he had someone helping him and we made four doctor appointments that day. Same client used a bus pass to go back to Hoag and get his bandages changed since they were unraveling.

INTAKE/VISPDAT HOUSING ASSESSMENT: Client who has been on the streets for several months came in to do a VISPADT assessment. He scored a 12, which qualifies him for permanent supportive housing. He now has to bring in his disabling verification form so we can turn in the paperwork to proceed.

LINKAGE OTHER: Service resistant client was discharged from Orange Coast Memorial Hospital. Outreach called Salvation Army Outreach worker to request pick-up from hospital to their shelter on night of discharge. It was arranged. Met Salvation Army at the hospital to confirm pick-up. Client was transported to shelter in Santa Ana. However, once client arrived, he informed outreach worker that he did not want to go into building and that he was taking the bus back to Costa Mesa.

FIELD SUPPORT: Mother of someone who is in our area and who PD has had a few contacts with came by to see if we have seen her daughter lately. She gave us a brief history of the daughter and would like to take conservatorship of her since she is mentally ill. Talking with OC Mental Health, she suggested an organization that helps with the process. The mother was called and given the information and number to call. Also, outreach notified CAT Team to let them know the mother's number in case they come in contact with the daughter. Park Ranger Anderson is also well versed on this situation.

RECONNECTION: The reconnection that was started last week is currently en route to Poukeepsie, Illinois. A cab was sent for him Tuesday morning and Outreach met him at the bus station in Santa Ana. He should arrive early Friday morning and his mother who is taking him in for a little while until he finds a place, was notified and will pick him up. The client also notified us on the first day to let us know where he was and to thank everyone for making this happen.

FIELD SUPPORT: This week outreach collaborated with PD and Code Enforcement. Through our efforts, we were able to help a 14-year-old run away from a Los Angeles based group home get off the streets and into a safe environment.

NEW CLIENT INTAKE: Non-resident mentally ill female has 20-year-old schizophrenic son. Came to outreach for help last year, but left before intake completed. Both have income, but have been

living out of mother's car. Lived in and out of Costa Mesa 6-7 times from 2006-2011 and have floated between Las Vegas, Newport Beach, and Davis, California. Says she wants to go to Santa Cruz to stay at women's shelter but has not followed up with outreach.

Network for Homeless Solutions

Rick conducted follow up contacts with several North Harbor Blvd corridor businesses. Most have been problem-free with a few exceptions. Working on meeting next Thursday with business owners in 1700 block of Newport Blvd in response to multiple complaints of encounters with transients trespassing, committing thefts, and damaging property.